

RETAIN FOR FUTURE REFERENCE

Number 969

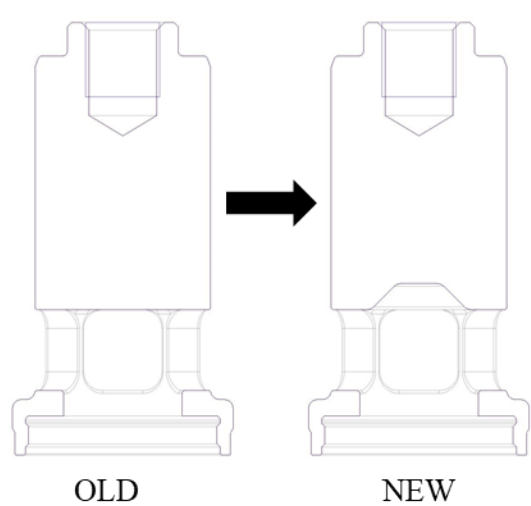
Date: 12/21/2020
To: Affected Graco AFTD Distributors
Subject: F340e and F800e Feed Issues

It has come to our attention that occasional material feed issues have been encountered in the field. Two updates were made – these changes have been field tested and eliminated any feed issues that had been occurring.

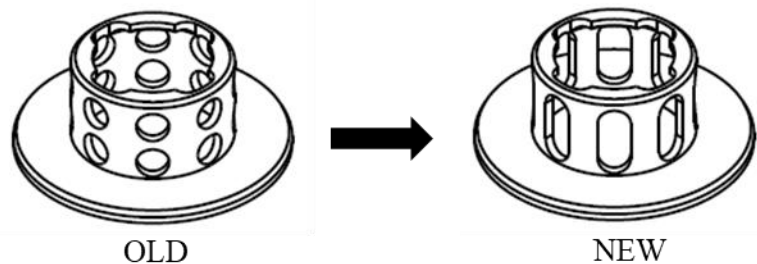
ACTION:

Two updates were implemented to resolve this issue. The piston rod was updated to increase piston check ball travel (bottom left image), and the inlet ball guide was updated from a series of holes to slots (bottom right image).

To replace your F800e or F340e piston rod and inlet ball guide, order the parts listed for each system in the table below. For proper repair procedures see instruction manuals 3A5653 (F800e) and 3A6393 (F340e).



System	Part # to Order	Description	QTY
F800e	25P014	F800 Piston Rod Assembly	2
	17W621	Inlet Ball Guide	2
F340e	25P015	F340 Piston Rod Assembly	1
	17W621	Inlet Ball Guide	1



We appreciate your help and regret any inconvenience this may cause. If there are any questions please contact our Industrial Technical Assistance group at 866-361-5959, Option 2. If you have any questions with the warranty process please contact Graco warranty at 866-361-5959, Option 3

Read, understand and follow all instruction manuals and warning labels supplied with all equipment. Only trained and qualified personnel should perform repairs on the equipment. To access the latest manuals in your preferred language go to www.Graco.com and use the "Search" function.

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